



BRAINLABS NETWORKING PROFILE

Brainlabs Group of Companies are a leading service provider for the Hardware, Computer, Software, Networking, CCTV, AMC, IT Infrastructure So which includes services like Computer AMC Service since 2012. Brainlabs undertake Annual maintenance contract for your computers. We are attached with different companies and our services has been outstanding so far. We have been maintaining the hardware and network of big corporate, Small Scale Industries, small organizations and government undertaking. We blend our qualitative service with the latest technology to offer our customers a competitive edge at effective price. We are effectively exploring the latest hardware available in the market to provide Computer AMC Services for the betterment of the life of your Computers. We can assemble the whole systems according to the configuration you give us.

We offer wide range of computer Annual Maintenance Contract (AMC) services that includes:

- Assembling and upgrading the PCs.
- Troubleshooting.
- Printer and Monitor maintenance, repairing and servicing
- Repairing of Hard Disk, Modem, Mother Board and CD-ROM etc.
- All the services related to Networking.
- Services based on Internet.
- Protecting the system from virus and removing of Software.

What we do in contract?

We offer free systems design and integration, services without any excuse and questions.

- Fully computerized "**Customer Service Cell**" enable us to sort-out all type of queries on phone itself with the best of customer satisfaction.
- Brainlabs provide service within 2-4 hours and even earlier if called specifically - ensures 95% uptime on all times.



- Maintain one complete set of spares for every 25 machines, Provide spares on site , where there are 30 or more machines under our AMC.
- We Depute a separate service Engineer/Resident Engineer to look after machines where the number exceeds 40 machines.
- Owns a sound and efficient repair and testing facility for in-house repairs, Provides **Regular Preventive Maintenance** checks to ensure smooth functioning of machines. For each machine aoss maintains a seperate machine job-card to ensure close monitoring and control.
- Brainlabs provide services from 9 A.M to 9 P.M for sophisticated installation like hotel, Banks, Hospitals & Corporate.

Computer Hardware & Networking Maintenance

- Dynamic professional with configuring & maintaining extensive networks using Server & Client end technologies for Windows platform, determined to carve a niche in the domain of system administration.
- Result-oriented and diligent System Administrator with rigorous experience in assignments entailing setup & smooth functioning of Corporate Networks ensuring uninterrupted operations.
- Multitasking credentials with excellent planning, execution, monitoring and resource-balancing skills, as well as the ability to handle multiple tasks in high-pressure environments and under tight deadlines.
- Successfully completed extensive train Engineer on LAN, E-Mail & Internet, Hardware Installation, System Maintenance & Upgrades, Software Installation, Diagnostics and Deft at assembling, maintaining and repairing computer systems to improve speed, reliability, and overall operational efficiency.
- Excellent temperament to multi- task and coordinate various activities under high pressure & time constraints and Troubleshoot any hardware, software and network related issues within least possible TAT.



TECHNICAL PROFICIENCY

Software MS Outlook, Outlook Express and MS Office, Corel , Auto Cad, And All Types of Software Hardware & Network related issues of Server, desktop and Laptop OS Windows 98, XP, 2000 Pro, Vista, 7 Ultimate & pro., 2000 Server & 2003,2008 Server and Also Working knowledge of Mobile OS like Symbian, Android, Apple iOS, Windows Mobile etc. And We Networking DHCP, DNS, Active Directory Services, User Account, IIS, Networking, LAN, RAS, VPN.

Additional Information Services:

- Desktop Computer Services, Laptop Computer Services, Computer AMC Services, Data Recovery Services, Computer Chip Level Servicing, Computer Printer AMC Services, Software Installation AMC, Under Warranty Service, Computer Monitor Service Centres.
- All type of Computer & Laptop Sales & Services, Computer AMC Services, Data Recovery Services, Computer Chip Level Servicing, Computer Printer Service, Under Warranty Service & Monitor Repair.

PROFESSIONAL EXPERIENCE:

Engineer Support In Telephone

- Meticulously handling IT support operations including computer assembling & troubleshooting, LAN & WI-FI networking, cabling & switching, ensuring minimum downtime.
- Installing, configuring and maintaining various Microsoft Operating Systems ranging from Win 98 – Win To win 7 including Server and Client end technologies.
- Resolving problems pertaining to Software and Hardware related issues throughout the network.



- Designing engineering activities to maximize network capacity while troubleshooting problems pertaining to performance tuning, network administration, application conflicts and system bugging.
- Installing and configuring overall security of the network and regular backups Documenting network issues and their causes facilitating immediate resolution in case of reoccurrence.
- Installing, configuring and maintaining Antivirus, Outlook Express, MS Outlook and Local & Network Printers.
- Undertaking troubleshooting of computers & peripheral equipment, identifying problems resolving the same replacing parts, boards, and equipment as per requirement.
- Maintaining optimum levels of hardware and software inventory across the branches.

WE ARE IT SUPPORT – HARDWARE & NETWORKING PROFESSIONAL ENGINEERS:

Dealers In: Computer Peripherals Multimedia Products

- LAPTOP ACCESSORIES
- MOTHER TEST CARD
- HEAD PHONES & SPEAKERS
- CABLE & CONNECTORS
- ANTIGLARE RIBBON & LEGS
- PRINTERS RIBBON & LEGS
- DVD LENS CLEANER
- SDMI & HDMI CABLES



- USB WEB CAMERAS
- KEY BOARD Or MOUSE
- LCD, TFT, LED, MONITOR
- DVD-RW
- USB PHONE OR HEAD PHONE
- TOOLS & RJ 45 TOOLS
- CPU, CPU FAN 915 FAN
- DVI CABLES
- NEW LAPTOP
- NEW DESKTOP

OPERATIONS:

Operating at two different locations

India - Chennai
Americas - Minnesota
Mail - networking@brainlabs.in



Authorized signatures

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